

Make it your policy to put a crime policy in place now.

Make sure employees follow your policy at all times. If a person that has caused trouble in the past returns, that person shouldn't be ignored by an employee, based on knowing their past behavior. This could lead to liability.

When training employees, ensure that they always understand the proper procedures on how to handle threatening situations.

Even if the response is to get a manager, that procedure must be followed by the employee every time.

Once a situation occurs, secure the security camera video, and hold it for the police, for your insurance company, and for your internal use to prove that the policy has been followed or not followed. Then, make corrections where necessary.

Remember, if something happens, you do nothing, and a similar event happens, then you can be cited for negligence for not making changes and taking **reasonable care** to protect customers and employees.

It's that simple. Be ready and react with common sense to potential crime threats.

To download a sample of the Robbery Policy please click on the following link
<http://www.profitingsfromsafety.com/robbery-policy/>