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INSURANCE

Profiting From Safety

Manager Safety University



**Manager's Safety
UNIVERSITY**

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Welcome to 2021. As we enter the new year, **WE STILL NEED YOUR HELP!** To maintain competitive insurance premiums long-term, we need to ensure managers and supervisors complete the online training through Besnard's Manager Safety University (MSU).

To learn more about MSU please visit www.ManagerSafetyU.com or contact us.

Quarterly Newsletter

Winter 2021 | In This Issue:



Manager Safety
University



Security



Safe Lifting



Fire Loss Prevention

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www.ProfitFromSafety.com

Prevention of Unlawful Acts - Security

Unlawful activity can be categorized as a robbery, violent act, or an assault that occurs on your property. Sometimes, simply because the crime occurs on your property, you could experience an impact on your bottom line. Customer's perception of safety, the restaurant's image, negative media exposure, and increased future insurance costs can all drive lower profits. But you can be prepared by having policies and procedures in place and prevent crime from occurring by taking common sense precautions. If a crime occurs on your property, the following may be asked and you need to ensure your restaurant took basic actions:



- ◆ Did you exercise reasonable care to protect customers and workers from harm?

What is reasonable care?

Reasonable care can be different depending on the situation. In general, it's taking safety precautions - reasonable care - to protect those on your property. Here are some ways to keep crime from becoming a costly problem:

- ◆ Ensure proper lighting in the parking lot - avoid hidden or dark areas.
- ◆ Also ensure trees are trimmed so that lights are not blocked.
- ◆ Make sure employees are trained on what to do if suspicious activity is noticed.
- ◆ Contact the police - have them handle all situations or potential situations.
- ◆ Managers and Crew should not be putting themselves in harm's way.
- ◆ Ensure you have enough working cameras.
- ◆ Be able to prove that you did not avoid an issue or problem.
- ◆ For example: Employees should not ignore a vagrant/homeless on the property or ignore a fight, rather, the police should be called just as they would be if something happened at your home.



Online Safety Training Portal
For Your Managers
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PROFIT FROM SAFETY
Safety Solutions for Owner/Operators

SAFE LIFTING



BACK STRAINS CAN EASILY BE PREVENTED:

- 1 GET CLOSE TO THE OBJECT.
- 2 BEND AT YOUR HIPS AND KNEES.
- 3 LIFT SMOOTHLY AND SLOWLY, KEEPING THE OBJECT CLOSE TO YOUR BODY.
- 4 KEEP THE LOAD BETWEEN YOUR KNEES AND SHOULDERS.
- 5 PIVOT WITH YOUR FEET INSTEAD OF TWISTING YOUR BACK.

For additional information and best practices on fire loss prevention visit here:
<http://www.profitingfromsafety.com/free-poster-safe-lifting-procedures/>

Fire Loss Prevention - ANSUL UL 300 Fire Suppression Systems

1. Make sure all your Fire Suppression Systems are UL 300.
2. Do not allow anyone except an authorized ANSUL company to conduct inspections or perform maintenance on your ANSUL system. Be sure that all inspection recommendations have been completed.
3. Never operate filter-equipped exhaust systems without the filters in place.
4. Never restrict air intake passages; this can reduce the efficiency of your exhaust system.
5. Make sure your employees know what to do in case of fire.
6. Make certain that hand portable extinguishers are properly placed & compatible with the restaurant system.



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