



BESNARD
INSURANCE

Profiting From Safety

Manager's Safety University



**Manager's Safety
UNIVERSITY**

Sponsored By Besnard Insurance

WE STILL NEED YOUR HELP! In order to comply with our safety services program, please work to have at least 3 managers per restaurant complete the online training through Besnard's Manager's Safety University (MSU).

To learn more about MSU please visit www.ManagerSafetyU.com or contact us.

Quarterly Newsletter

Spring 2023 | In This Issue:



Manager's Safety
University



Paint Outdoor
Hazards



Prevent Hot Beverage
Burns



Report Maintenance
Issues Immediately

Sign Up Today for Our Newsletter!
www.ProfitFromSafety.com



Is Your Property Safe from Trip and Falls?

Maintenance is key to preventing trip and falls on your property. Potholes, broken curbs, or uneven surfaces could cause someone to trip and fall. Something else to consider is making sure there is clear visual distinction between walking surfaces and any steps or change in elevation. An easy way to make sure your customers don't miss a step or stumble over a possible trip hazard is to paint the object with a bright colored exterior rated paint with a non-slip additive.

<https://www.profitfromsafety.com/is-your-property-safe-from-trip-and-falls/>



Online Safety Training Portal
For Your Managers
www.ManagerSafetyU.com

Mobile App Now Available
Search for Besnard



PROFIT FROM SAFETY
Safety Solutions for Owner/Operators

Preventing Hot Beverage Burns

Be sure your team always follows the approved procedure for coffee, including:

- ◆ Carefully and securely attach lid by pressing it firmly onto the cup and running your thumbs along the edge of the lid
- ◆ Take care to avoid splashing yourself or others
- ◆ Never pick up or hold the cup by the lid
- ◆ Announce that product is hot before hand-off
- ◆ **Ensure careful & proper hand-off to the customer**

For additional information on burns visit:

<http://www.profitingfromsafety.com/?s=burns>



Reporting Maintenance Issues Immediately

- ◆ Check equipment and furniture regularly for potential hazards.
- ◆ Take damaged equipment or furniture out of service or block area off completely with a cone, sign, and warning tape.
- ◆ Inspect toilet paper dispensers, toilet seats, changing tables, high chairs, and bathroom door finger guards regularly.
- ◆ If you see spills on the floor or in the parking lot, clean them up and/or report the unsafe condition promptly to management.
- ◆ Parking lots: report cracks, potholes, and other trip hazards immediately to management.



To learn more, visit <http://www.profitingfromsafety.com/report-maintenance-issues-to-management-immediately/>